

## CUSTOMER INFORMATION

### VERIFICATION OF THE CONTENT OF INSPECTION DOCUMENTS/ INSPECTION CERTIFICATES OF DILLINGER

Revision 1, July 2021, one page

For steel products such as heavy plates, inspection documents/inspection certificates as per EN 10204 represent an important element for ensuring quality control along the different processing stages from the receipt of heavy plates until the finished product.

Dillinger validates on these respective documents the underlying delivery specification and the realised acceptance tests based on this specification as well as the test results. Additionally, conformity to the agreed order specification is also validated.

Dillinger provides the orderer/receiver of our heavy plates with inspection certificates as original hardcopy documents or as electronic documents (PDF).

The processing and distribution chain from the receipt of the heavy plates until the finished product is often complex. Therefore, in practice, it is usual that inspection certificates are transmitted to the primary orderer/receiver and then forwarded as copies along the above mentioned distribution/processing chain.

Recently, players along this distribution/processing chain have subsequently presented us with an increased number of "copies" of Dillinger inspection certificates on which one or several data have been modified from the original state or which can even be regarded as pure falsification.

Against this background, Dillinger offers all users of our heavy plates a verification service. Copies of our certificates can be verified with regard to the correctness of the data compared to the originally issued inspection certificates.

For this, the copy can be sent as e-mail to [cert@dillinger.biz](mailto:cert@dillinger.biz). You will receive a confirmation as to whether or not we originally issued the concerned inspection certificate in this way. We explicitly point out that this verification does not represent any authenticity check of heavy plates on our part. It is the responsibility of the orderer/receiver to ensure that a certificate belongs to the corresponding heavy plate.

Through this service, we would like to contribute to a safe and quality responsive use of heavy plates in the processing.

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Dillingen, July 2021  
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