

## CUSTOMER INFORMATION

### TYPES OF INSPECTION DOCUMENTS ACCORDING TO EN 10204:2004

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#### Types of inspection certificates according to EN 10204:2004

The EN 10204 standard describes the different types of inspection certificates that may be made available to the customer in accordance with the agreements made in the purchase order for the supply of metallic products, such as heavy plate. The following types of inspection certificates can be issued:

	Designation of the document type	Document content	Document approved by
2.1	Declaration of compliance with the order	Statement of compliance with the order	the manufacturer
2.2	Test report	Statement of compliance with the order, with indication of results of non-specific inspection	the manufacturer
3.1	Inspection certificate 3.1	Statement of compliance with the order, with indication of results of specific inspection	the manufacturer's authorized inspection representative independent of the manufacturing department
3.2	Inspection certificate 3.2		the manufacturer's authorized inspection representative independent of the manufacturing department and either the purchaser's authorized inspection representative or the inspector designated by official regulations

Moreover Dillinger offers an analysis report 2.2 with declaration of the heat analysis.

According to EN 10204 inspection certificates must be confirmed

- by the manufacturer
- or
- by the manufacturer and the independent authorized inspector

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Intermediary retailers are only allowed to transmit originals or copies of the inspection certificates without changing any condition - apart from adjustments to the quantity details. In the case of copies, a procedure ensuring their traceability must be applied.

### Electronic transmission

EN 10204:2004 explicitly permits the conservation and transmission of inspection documents in an electronic form without using the postal service. This allows a faster delivery of inspection documents and simplifies electronic storage.

Dillinger offers to its customers the transmission of inspection documents by e-mail as a PDF file as well as access to the internet service platform [E-Serviceplatform](#).

This also applies to inspection certificates 3.2 if these can be certified by an electronic signature of the authorized inspector and by that be integrated into the paperless data traffic. Certificate attachments for certain tests, such as the HIC test or metallographic examinations, shall continue to be delivered by post.

An updated list of the inspection companies connected to the electronic signature system for our two locations Dillinger and Dillinger France is available on our internet platform [Inspection](#).

If you are interested in using this transmission service, please contact your respective sales contact.

Contact details are available on [Contact](#).

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